81 Oban Drive, Glasgow, Scotland - 07759279369 - mvaughn@rcs.ac.uk

<u>Operations — Management — Customer Service</u>

Rooftop Cinema Club, Houston, TX

General Manager

- Managed package flow and business operations as only representative in Houston before opening. Managed contractors and on site projects throughout season. Managed venue and customers for regular screenings and special events.
- Managed payroll, scheduling and inventory for cinema operations. Managed hiring/firing for staff in Houston.
- Handled on site and in studio news appearances for Rooftop Cinema PR.

Mindspring Partners Staffing:

The Family Institute, The Mart, NeoCon, Trading Technologies, Chicago, IL

Development and Communications Manager, Data Analyst, Room Manager and Front Desk Attendant

YourPortal Online, Chicago, IL

Director of Operations and Accounts

- Managed production of websites and digital assets for 3-6 clients at a time. On-boarded clients, tracked client sales internally and managed project budgets. Managed international teams of designers, engineers and contractors.
- Managed invoices and client accounts, tracked internal expenses and prepared monthly and EOY accounting reports.
- Produced internal sales and training materials, as well as training tools for client integration. Conducted remote and in-person client trainings. Made internal sales via proposal drafting, upselling clients and lead-generation sequences.

Navigate Solutions, Chicago, IL

Marketing and Research Associate

Teaching — Arts Leadership — Caregiving

Individual Clients Caregiver/Mentor for ages 1 month, 1 year, 2 years and a 20 year old young woman	Feb 2020 – April 2020 , respectively, Houston, TX
Main St. Theatre Teaching Artist and Professional Development Liaison, Houston, TX	Feb 2020 – April 2020
TUTS Teaching Artist: Community Outreach Program, Houston, TX	Jan 2019 – April 2020
Salonathon Artistic Associates and Production Assistant	June 2014 – June 2017
The Runaways Lab, 501c3	Feb 2014 – Aug 2018
John Mossman Productions/The Artistic Home, Chicago, IL Student Mentor and Dramaturge, Chicago, IL	June 2013 – Aug 2013
CASE for Kids Americorps Volunteer Teacher, Houston, TX	June 2011 – Aug 2011

The University of Chicago - BA International Studies '14GPA: 3.4, General Honors, Advanced SpanishRecognitions: Varsity Volleyball: Maroon Award '11 and '12, Coaches Award '12, UAA Champion '13; Deans List 2012-2014;

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Sep 2018 – Jan 2020

July 2014 - Nov 2017

Feb 2018 – Aug 2018

July 2014 – Jan 2015